



MITEL

## Superset 4025

Full function, multi-line, backlit digital display business telephone. The Mitel® Superset™ 4025 is a handsfree speaker phone with context-sensitive softkeys providing users fast and easy access to the full features / functionality of Mitel SX-200 IP Communications Platform (ICP) and Mitel 3300 IP Communications Platform (ICP) business telephone systems.

### Enterprise Customers

For any user within the enterprise that requires information about calls they handle combined with user-programmable access to advanced PBX telephone system features. Ideal for users who must change their telephone feature set to match their changing needs, especially managers and professionals who may travel frequently, are often away from their desk, and frequently participate in conference calls. The Superset 4025 is also ideal for contact center help desk agents.

### Expansion Modules

If the programmable keys on a Superset 4025 telephone aren't enough, adding 12, 48 or 96 more is easy with the Mitel Superset Programmable Key Module (PKM) 12 or 48. Also, the optional Analog Interface Module provides analog interface functionality that allows the simultaneous connection and use of one or more analog devices, such as a fax machine or modem, on a single DNIC port.

### Call Handling Features

- Speaker phone
- Handsfree operation (half duplex)
- 20-character backlit display
- Context-sensitive softkeys for feature-set customization
- Off-hook call announce
- 14 programmable keys with LED indicators
- Supports Automatic Call Distribution (ACD) agent and supervisor functionality
- Supports firmware download
- On-hook dial
- Dedicated headset jack
- SuperKey programming for easy access to PBX telephone system features
- Speed calling
- Placing calls on hold
- Transferring calls
- Setting up conference calls
- Voice mail access – large message waiting lamp

## Description / Target User

## Superset 4025

Multi-line full function set for office workers, professionals, managers and contact center agents; basic conferencing set

Description / Target User	Superset 4025
PBX Support	SX-200 ICP / 3300 ICP
Min Software	Rls 1.0 / Rls 5.0
Speakerphone	•
Display Screen with Contrast Control	•
Backlit Display	•
Half Duplex Handsfree Operation	•
On-hook Dial	•
Softkeys (Context-Sensitive)	•
Dedicated Headset Jack	•
SuperKey Programming	•
Off-hook Voice Announce	•
Send / Receive Direct Page	•
Speed Calling	•
Call Forward	•
Call Hold (Place / Retrieve)	•
Call Transfer	•
ACD Agent	•
ACD Supervisor	•
Last Number Redial	•
Conference Call Setup	•
Do Not Disturb	•
Large Message Waiting Lamp	•
Firmware Download	•
Wall Mount	•
Number of Programmable Keys	14
Max Number of Line Appearances	14
PKM 48	•
PKM 12	•
AIM	•

### Scalable Functionality

- Integrates with Mitel Programmable Key Module (PKM) 12 and Mitel Programmable Key Module (PKM) 48 for easy addition of quick access function keys

### Ergonomic / Physical Features

- Tilting base
- Wall mount
- Small footprint – 8.9" x 8"

### System Software Requirements

- Mitel SX-200 IP Communications Platform (ICP): Release 1.0 or higher
- Mitel 3300 ICP: Release 5.0 or higher

#### Global Headquarters

Tel: +1(613) 592-2122  
Fax: +1(613) 592-4784

#### U.S.

Tel: +1(480) 961-9000  
Fax: +1(480) 961-1370

#### EMEA

Tel: +44(0)1291-430000  
Fax: +44(0)1291-430400

#### CALA

Tel: +1(613) 592-2122  
Fax: +1(613) 592-7825

#### Asia Pacific

Tel: +852 2508 9780  
Fax: +852 2508 9232

For more information on our worldwide office locations, visit our website at [www.mitel.com/offices](http://www.mitel.com/offices)

THIS DOCUMENT IS PROVIDED TO YOU FOR INFORMATIONAL PURPOSES ONLY. The information furnished in this document, believed by Mitel to be accurate as of the date of its publication, is subject to change without notice. Mitel assumes no responsibility for any errors or omissions in this document and shall have no obligation to you as a result of having made this document available to you or based upon the information it contains.

M MITEL (design) is a registered trademark of Mitel Networks Corporation. All other products and services are the registered trademarks of their respective holders.

© Copyright 2009, Mitel Networks Corporation. All Rights Reserved.

GD 372\_4062 PN 51001359RH-EN

[www.mitel.com](http://www.mitel.com)

